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I. Introduction

- During this COVID-19 Pandemic critical time, it is essential for the reference librarians to provide a fast, efficient, and user-friendly virtual reference service while working at home. In this presentation, attendees will learn how to take advantage of tools such as permanent links, shortened URLs, database alerts, library FAQs, Emoticons/Emoji, or even ZOOM web conference software to maintain a quality library service and increase library user’s satisfaction.
II. Permanent Links

- EBSCOhost Databases
- ProQuest Databases
- JSTOR
- WorldCat.org
EBSCOhost databases
Efficacy of Scent-Detection Dogs for Locating Bat Roosts in Trees and Snags

Carol L. Chambers, Christina D. Vojta, Elisabeth D. Mering, and Barbara Davenport

Abstract

Conservation efforts for tree- and Nag-mothing bats are challenging because roost sites are difficult and costly to locate. We assessed the ability of scent detection dogs to locate bat roosts using controlled field experiments conducted at 2 sites in northern Arizona, USA, during July and August of 2007, with small bags of bat guano and known bat roosts. Scent detection dogs correctly detected 79% of guano bags and 29% of known bat roosts. However, when searching during shorter time periods for roosts only, dogs correctly detected 77% of known roosts. Factors affecting detection of guano bags included bag height and mass.
ProQuest databases
ProQuest databases
Worldcat.org

COVID-19 Resources
Reliable information about the coronavirus (COVID-19) is available from the World Health Organization (current situation, international travel). Numerous and frequently-updated resource results are available from this WorldCat.org search. OCLC’s WebJunction has pulled together information and resources to assist library staff as they consider how to handle coronavirus issues in their communities.

Using Detection Dogs to Monitor Aquatic Ecosystem Health and Protect Aquatic Resources
Author: Ngaio J. Richards
Published: Chum Spring Nature Sanctuary Macquarie 2018.
Edition/Format: eBook; Document: English
Summary: This book is about the varied range of emerging applications using specially trained detection dogs to monitor and protect aquatic ecosystems, animals, plants and related.
III. Short URLs

- Library Search Engine
- Library Hours/Library Directions
- Library Catalogs
- Library FAQ Page
- LibGuides
- Specific item and eBook
Create Shortened URL Tools

• Bitly for the best all-round URL shortener
• Rebrandly for creating branded links
• Polr for a minimal self-hosted URL shortener
• TinyURL for fast and anonymous short URLs
• BL.INK for small business owners
• Hyperlink for tracking links via push notifications
• T2M for creating QR codes and short URLs together
• URL Shortener by Zapier for automatically creating links
• Yourls for a highly customizable self-hosted URL shortener
• Shorby for Instagram users
TinyURL

Welcome to TinyURL!

Are you sick of posting URLs in emails only to have it break when sent causing the recipient to have to cut and paste it back together? Then you've come to the right place. By entering in a URL in the text field below, we will create a tiny URL that will not break in email postings and never expires.

Enter a long URL to make tiny:

Make TinyURL!

Custom alias (optional):

https://tinyurl.com/

May contain letters, numbers, and dashes.

An example

Turn this URL:

http://www.amazon.com/Kindle-Wireless-Reading-Display-
Globally/dp/B003FSUDH4/ref=amb_link_335259562_t?
pf_rd_m=ATVPDKIKX0DER&pf_rd_s=center-10&pf_rd_r=11EvkYTv62AQ7Y37GAM1&pf_rd_t=2018&pf_rd_p=1270

Into this:

https://tinyurl.com/
IV. Database Alerts

- EBSCOhost databases
- Google Scholar
- Scopus
EBSCOhost Alerts Set Up
Google Scholar Alert

Steps to set up a search alert in Google Scholar:

• Go to Google Scholar and perform a search for your topic. Learn search tips for Google Scholar.

• Locate the Create Alert icon. ...

• You will then see options for your alert. ...

• Enter your email address in the Email box. ...

• Click Create Alert.
Scopus Database by Elsevier

163 document results
V. Emoticons and Emojis

- Happy: 😊😊😊😊😊
- Sad and angry: 😞😞😞😞😞😞😞😞
- Laugh out loud: 😃😄😆😍
- Embarrassed: 😳😞😖
- Crying: 😢😭
VI. Zoom meeting

- Copy the personal meeting link to invite the user to get into a Zoom meeting and conduct the research consultation.

- For example, while conducting the reference interview, librarians can decide whether or not to offer a Zoom session to assist a user’s library research with regard to how deep a topic is. This session will assist the user on search strategy, narrowing down the topic, and citing the sources, etc. The Chat reference process can quickly be turned into a research consultation.
VII. Summary

- During this unprecedented coronavirus pandemic, most of library reference service in America today has been shifted solely to a virtual form.
- A well planned approach and a well trained staff with strong tech skills will undoubtedly meet the needs of the users effectively and enhance their satisfaction.
- Such combined approach will help maintain a long term quality service at today’s critical moment as well as after the pandemic.
Reference


